

## TERMS OF DELIVERY

### Applicability of these terms

These are general terms unless otherwise agreed on paper.

### Prices

The price announced is the price of the product at the sales time. Price is announced Ex factory. Freight costs are added to the price. The actual sales takes place at the commerce moment that fits in at that time's tariff and / or possible offers. The offers which are announced after the moment of commerce can't be suitable for the order already existing.

### Payment

The invoice is formed by the product in question by reservation fee, the second part fee and final payment. Terms of the payment are agreed with the customer. The final payment is to be performed at least when the product is delivered. With fast deliveries the payment price is invoiced full.

The terms of payment are agreed on the moment of commerce. Payment according the due dates that are set on the invoices confirms the time of the delivery. Should the payment fees be late, the supplier has the right to postpone the time of the delivery in the same proportion.

The customer has the right to cancel the order within 14 days from receiving order confirmation / invoice. If the supplier has not received cancellation within the 14 days mentioned, the deal is committed. Paying the invoice is confirming the deal.

### The change of assortment

We keep the right to change our assortment and accomplish technical changes in all of our products. We also keep the right to replace the product with a new model or technically better product.

### Time of delivery / consignment time

The delivery week agreed binds both parties. The delivery time is announced with one week's accuracy, the exact time of delivery is confirmed by the transportation group when they inform the customer that the product has arrived to the nearest cargo terminal. The delivery week is announced + / - 2 weeks, in time which both parties have the right to re-schedule the time of delivery without expenses. The changes made by the customer are to be informed to the supplier at least two (2) weeks before the delivery week, the changes of delivery made on building deliveries are to be announced four (4) weeks before the delivery week. The time of delivery can be altered once (1) without any expenses. In case the customer neglects his / her duty to inform the supplier concerning delivery changes and the transport of the supplies gets problematical, the supplier reserves the right to charge for the delay, movement of the products and expenses concerning the storage costs.

### The transport

When the supplier arranges the delivery, the product is delivered through a transportation group, who will announce that the product(s) has / have arrived to the nearest cargo terminal and agrees on the final delivery with the customer. The product is delivered as far as a lorry of the transportation group can easily get. The customer's duty is to see that the driver has suitable conditions for unloading. The customer is also responsible for the conditions at the unloading place and the route that leads to it. If the driver of the transportation group does not see the circumstances fit for the delivery for example due

to road conditions or weight restrictions / limited space to the route, the customer is obligated to set up another unloading destination for the product.

It is possible to agree a pick up from the manufacturer / warehouse, in which case the loading fee is declined.

### Transportation insurance

All of our products delivered by a transportation group are in the district of transportation insurance. In order to confirm the insurance is that the product is checked at the time of receiving and if there are damages to informed, they will be noted in the bill of freight. The specific notice of the damage is to be reported in seven days time from delivery.

### Quittance of the delivery and objections

Customer receiving the products is obligated to check the products and sign in to the bill of freight that they are accepted. The possible quantity of the product(s) and / or objections concerning the condition of the product(s) must be mentioned in the bill of freight and be signed by the driver.

### Notices

Possible notices concerning our products must be made within 7 days to our customer service after the delivery, always before installation or attaching in to any structures.

### Returns

Returns have to be settled with our customer service. Intact products that are returned properly in their original packing will be compensated except for the possible costs of returning package. If the product is installed or otherwise mounted the supplier won't accept the product as a returning. The buyer is responsible for packing the product in proper way so that the transportation company can easily receive the products and safely deliver them. The cargo payment is paid by the supplier only if it is agreed with our customer service and the product is returned by Schenker's contract number to the manufacturer.

### Stock keeping

Products that are being stocked outside are packed in weather proof packages. In case the product is being stocked outside at customer's possession the packages have to be checked for possible rents or other damages. Products delivered in cardboard packages are to be stocked in dry conditions.

### Force Majeure

The supplier shall not be liable in damages or have the right to terminate this agreement for any delay or default in performing hereunder if such delay or default is caused by conditions beyond its control including natural disasters, government restrictions (including the denial or cancellation of any export or other necessary license), wars, insurrections and/or any other cause beyond the reasonable control of the supplier whose performance is affected.